



## STENTOFON® AlphaCom Intercom vs. PBX Telephone Security Application – Emergency Call

When a critical operation depends on communications, it's imperative that the communication system work effectively every time. This is especially true when it comes to security/emergency applications. More often than not, when security-related intercoms or emergency call blue-light stations place a call, it's directly to the facility's security department rather than 911.

Given these facts, there are numerous reasons why an effective intercom system, such as the STENTOFON AlphaCom system, is far more effective than a telephone-based system.

### Intercom Benefits:

1. AlphaCom intercom is **virtually instant**, compared to the typical five or more seconds for an auto-dial phone to place a call. Five seconds, in this application, can make all the difference. If the phone has to try a second number, this delay is doubled.
2. **Integration is key** in the typical security application, and most integration is usually done through access control software. **Most major access control platforms have an interface written to the STENTOFON AlphaCom system.** Integration is simple, right from the head-end, as opposed to auto-dial telephones which use closures on the back of every device.
3. **AlphaCom has a high level of supervision.** Wiring, audio loop and cabinet subscriber boards are all supervised. This is a higher level of supervision than most telephone-based systems. No need to send guards out to check stations on a daily basis.
4. The typical **AlphaCom installation has no monthly line charges.** It's common for auto-dial phone products to use phone lines that have monthly charges from one department to another or to the phone company.
5. **AlphaCom is a dedicated system.** It does not have to compete with non-emergency traffic as does a phone-based system. However, AlphaCom can be integrated to a PBX when needed.
6. AlphaCom is **copper, fiber and IP compatible** for the ultimate in system flexibility.
7. With AlphaCom, **calls can be prioritized** with seven different priority levels.
8. AlphaCom intercom has **exceptional audio intelligibility** (10- 18khz bandwidth) over phones (3.4khz avg).
9. Event trail available via system log and call recording.

When choosing a critical communications system, choose the STENTOFON® AlphaCom system for maximum effectiveness and reliability.